

ACCESSIBILITY POLICY

Komedia aims to be accessible to all. Customers who require the support of a companion are entitled to **one free ticket** with their purchased ticket. These tickets are available by phone **01273 647100** or via email at <u>tickets@komedia.co.uk</u>.

If early entrance to the venue is required please may we ask you to contact tickets@komedia.co.uk so we can make suitable arrangements ahead of your visit. If you are a wheelchair user or have special access requirements and book tickets online please call 01273 647100 (lines open Tuesday-Saturday from 12pm – 5pm) or email tickets@komedia.co.uk so we can make the necessary arrangements for you.

- Assistance Animals are welcome in the venue and bar. A bowl of water can be provided.
 Guide Dog and Assistance Dog owners have important rights under the Equality Act 2010 (EA). Details can be found at <u>assistancedogs.org.uk</u>
- There is lift access to the two performance spaces.
- Both spaces are accessible via stairs and our lift. Komedia's main entrance is ground level on Gardner Street (level 2 within the building).
- There are fully accessible disabled toilets for Komedia Downstairs and the Studio.
- Our licence specifies the maximum number of wheelchair users that can be
 accommodated on each floor. We advise wheelchair users to book in advance to
 guarantee access when booking for a seated event to enable us to reserve a suitable table
 for the party.
- The bars in our performance spaces have low level access for wheelchair users.
- Large print menus and wine lists are available on request.
- Visually impaired customers are advised to inform us when booking tickets in order that we can reserve a table near the front for the party.
- Food & Drink Menus are available in braille.
- The downstairs performance space has a Sennheiser infra-red Hearing System. Please let Box Office know if you would like to use the system when you are booking so they can reserve you a suitable seat and a headset.

*This guide is also available in audio and easy read through our Accessbility page



ACCESS TO THE SPECIFIC VENUES

Click here for an interactive 3D Map of Komedia Brighton

Please be aware there are open stairs between rear floors 2 & 3, which can be an obstacle for guide dogs. These stairs link the venue spaces to the cinema but will not impact people or Guide Dogs moving between Komedia's two venue spaces. There is a front stair case (which should be the preferred evacuation route for people aided by guide dogs or people with vertigo), there is also a lift available as another alternative route.

EVENTS IN KOMEDIA STUDIO

The Studio is located on level 1. Via the one flight of stairs (9 steps) and also via the lift "level 1". If you require the bathroom the toilets are located back on level 2 which is the same level as the main entrance to Komedia.

EVENTS IN KOMEDIA BASEMENT

The Basement is located on level B. Via two flights of stairs (18 steps), and also via the lift level B. If you require the bathroom the toilets are located to the left-hand side of the room when looking at the stage.

LEAVING THE VENUE

When exiting the venue please use lift or stairs to access level 2, which leads you back to the main entrance on Gardner Street. Staff will be happy to assist you if required.

MEDICAL REQUIREMENTS

If you need to bring any medication or essential food and drink to our events, we are happy to oblige. If you're able to notify us in advance then it means we are able to advise the staff members working on the night. However, we appreciate this isn't always possible and staff have been made aware that we are happy for provisions to be brought in to the venue in certain circumstances.

*This guide is also available in audio and easy read through our Accessbility page



STROBE LIGHTING POLICY

Strobe Lighting may be used for live music events and club nights. If we are advised in advance that a customer is attending who may be affected by the use of strobes, we won't use them unless it's specifically requested by the artist. If heavy strobe lighting is being used warning signs will be placed around the venue.

SOUND LEVELS

Komedia operates a Noise at Work policy that adheres to the current guidelines from the HSE, some gigs are meant to be loud but they should also be safe, for this reason we keep a close eye on dB levels and we also have ear plugs behind the bar for every event.

FAT ACCESSIBILITY



STANDARD SEATING

To the left here are our standard seats for our seated shows. Our seats are 84cm tall, chair legs are 46cm high, 42cm wide, 50cm deep, and weigh 6.10kg.

BOOTH SEATING

We also have limited booth seating available. If you do require booth seating, please contact us at <u>tickets@komedia.co.uk</u>



*This guide is also available in audio and easy read through our Accessbility page



ACCESSIBLE TOILETS

Large electric wheelchairs, power chairs and mobility scooters may struggle to access some accessible toilets in our building, although most users have no issues. For this reason, customers are welcome to arrive at the venue early or on a date prior to the event to view the venue at a quieter time, we do need advance notice so please email tickets@komedia.co.uk to book this in. We also recommend that customers review the dimensions and images of the accessible toilets below:

Accessible Toilet Located in Basement Venue – (Level B)

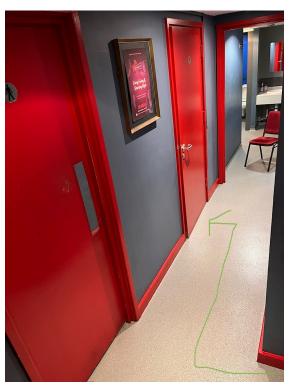
Door Opening: 79cm

Turning Space: 120cm x 130cm Room Size: 210cm x 155cm

Toilet Corridor Width at Narrowest Point: 85cm



Corridor leading to Basement Venue accessible toilet

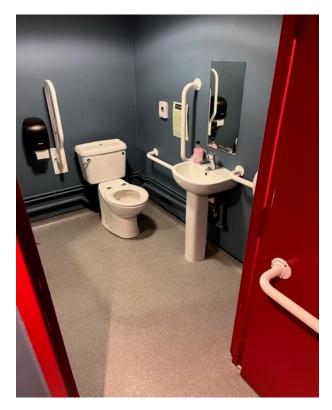


Corridor leading to Basement Venue accessible toilet

*This guide is also available in audio and easy read through our Accessibility page



ACCESSIBLE TOILETS



Basement Venue accessible toilet

Accessible Toilet for **Studio Venue** Located

Gardner Street Level - (Level 2)

Door Opening: 79cm

Turning Space: 120cm x 130cm

Room Size: 210cm x 155cm

Toilet Corridor Width at Narrowest Point:

85cm

Lift Dimensions: Opening: 79cm / Inside:

100 x 149cm



Accessible Gardner Street Level Toilet for Studio Venue

Komedia Brighton 44 - 47 Gardner Street Brighton BN1 1UN komedia.co.uk/brighton 01273 647100 Registered in the UK No. 3623127



HEARING LOOP

Our Basement space is equipped with a Sennheiser Infrared Hearing System. This system should be useable by anyone with a T-Loop or Induction Loop enabled on their hearing aids. We also have the option of a headphone receiver.

For more information on our Hearing Loop System please <u>see here</u>. Komedia has 5x Direct Ear Receivers and 5x Neck Loop Receivers. Please contact Box Office when booking (on **01273 64100** or via <u>tickets@komedia.co.uk</u>) to let us know you require the system, so we can reserve you a suitable seat and headset.